



IIT Mandi

Proposal for a New Course

Course number : MB570
Course Name : Product Management
Credit Distribution : 2-0-0-2 (L-T-P-C)
Intended for : MBA
Prerequisite : A basic course is Marketing
Mutual Exclusion : None

1. Preamble:

The primary job of a Product Manager manager is to take decisions related to development, improvement of a product. To prepare the budding managers for roles related to product management, this course intends to provide an in-depth understanding of product management strategies, frameworks, tools and techniques for delivering improved customer experience at every stage of customer journey in alignment with business goals.

2. Course Modules with quantitative lecture hours:

Unit 1: Introduction to Product Management

(1 hour)

- i. The practice of Product Management
- ii. Core skills of Product Management: Communication, Organization, Research and Execution

Unit 2: Product Strategy

(3 Hours)

- i. What is a product
- ii. Types of products
- iii. Role of product strategy in product development
- iv. Factors influencing product strategy
- v. Product Life cycle
- vi. Product Line
- vii. Product elimination

Unit 3: Competitor Analysis

(2 Hours)

- i. SWOT Analysis
- ii. Porter's generic strategy
- iii. BGC Matrix

Unit 4: New product development

(3 Hours)

- i. New product development Process
- ii. Minimum viable product approach and Minimum delightful product approach

Unit 5: Design Thinking**(4 Hours)**

- i. Introduction: Concept and role with NPD and Innovation; Framework of Design Thinking
- ii. Design Thinking tools: Inspirational Design Briefing; Personas; Customer experience mapping; Boosting creativity; Stories and prototypes
- iii. Design thinking within the firm: Design integration; Team training and implementation; Leading for a corporate culture of design thinking;
- iv. Consumer responses and values: Consumer response to product forms; Diversity in responses; Future friendly designs

Unit 6: Product Analytics**(4 Hours)**

- i. Introduction: Basic concepts of analytics; Role of analytics; Product Analytics vs Marketing Analytics; Applications of Product Analytics
- ii. Process and Design: Stages of product analytics process; Product analytics design; Overview of Exploratory, Descriptive and Causal analytics; Direct exploratory methods - FGD, Depth interview; Indirect exploratory methods - Projective techniques Role of Observation Methods in Product Development and Management

Unit 7: Product Roadmapping**(2 Hours)**

- i. Key elements
- ii. Building product roadmaps
- iii. Prioritizing features in roadmaps
- iv. Types of roadmaps

Unit 8: Agile and Lean product development**(2 Hours)**

- i. Significance
- ii. SCRUM and KANBAN

Unit 9: Marketing and Launch**(4 Hours)**

- i. Sales and Distribution Strategy
- ii. Product Positioning and Branding
- iii. Marketing Communication
- iv. Product Pricing
- v. Product Launch/feature launch

Unit 10: Product leadership**(3 Hours)**

- i. Product Leader: Impact; Challenges; Being a great product leader; Hiring product leadership
- ii. The right leader: Startup leaders, Emerging product leader; enterprise product leader

References:

Laboratory/practical/tutorial Modules:

Not Applicable

3. Text books:

- i. C. Merle Crawford and C. Anthony Di Benedetto (2021) New Products Management, 12th Edition, Mc Graw Hill, 12e, ISBN: 9781259911828

4. References:

- i. Roman Pichler (2016) Strategize Product Strategy and Product Roadmap Practices for the Digital Age, Pichler Consulting, ISBN : 978-0993499203
- ii. Richard Banfield, Martin Eriksson, Nate Walkingshaw (2017) Product Leadership O’Reilly Media, Inc. ISBN: 9781491960554
- iii. Scott Swan, Michael G. Luchs, Abbie Griffin (2016) Design Thinking: New Product Development Essentials from the PDMA, Wiley-Blackwell, ISBN: 978-1118971802

**5. Similarity with the existing courses: None
(Similarity content is declared as per the number of lecture hours on similar topics)**

S. No.		Course Code	Similarity Content	Approx. % of Content
1.	Marketing Management		10%	

6. Justification of new course proposal if cumulative similarity content is >30%:

Not Applicable

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